

EXHIBIT 9

IN THE UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF MARYLAND
(Northern Division)

LAUREN SEARLS

Plaintiff

v.

JOHNS HOPKINS HOSPITAL

Defendant

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Case No.:

1:14-CV-02983-CCB

The videotape deposition of MARIA M.

CVACH, DNP, RN, FAAN, taken on Friday, June 19th,

2015, commencing at 9:58 a.m., at the law offices

of Brown, Goldstein & Levy, LLP, 120 East Baltimore

Street, Suite 1700, Baltimore, Maryland 21202,

before Sharon A. Beaty, Notary Public.

Reported by: Sharon A. Beaty, CSR

1 A Okay.

2 Q If you want a break at any time, just
3 let us know, we're happy to accommodate you, okay?

4 A Okay.

5 Q Where are you currently employed?

6 A I'm currently employed at the Johns
7 Hopkins Hospital.

8 Q And what do you do there?

9 A I am an assistant director of nursing
10 and I do clinical standards.

11 Q And what is, what do you do as an
12 assistant -- are those sort of two different pieces
13 of one job or is that one --

14 A I have many different types of jobs, but
15 to sum it up I do the policies and procedures for
16 nursing and for our medical board. I also was
17 assigned a project back in 2006 on alarm management
18 and so I was given the responsibility with our
19 biomedical engineering department of developing an
20 alarm management plan for our new clinical
21 buildings that we have opened up.

1 Q And what buildings are those?

2 A So our new buildings are the Zayed,
3 Bloomberg and the Nelson buildings.

4 Q Hasn't Nelson been around for a while?

5 A Nelson was gutted and redone.

6 Q And day to day what do you do as
7 assistant director of nursing and being in charge
8 of clinical standards?

9 A So I do a variety of different things.
10 I actually have an updated resume that, excuse me,
11 that indicates the types of things that I do.

12 Q Is that --

13 A Excuse me.

14 Q That's fine. Indicate -- Exhibit 29 is
15 the notice of today's deposition. Is your updated
16 CV different from the one --

17 A Yes, it is.

18 Q Okay. That we have marked as Exhibit
19 30. Then why don't we mark that CV as Exhibit 32?

20 A I'm sorry, I'm having --

21 MR. ESPO: Do you need a break?

1 nursing, so any issues that come up related to the
2 care of patients, I manage that. And as I've
3 mentioned, I was assigned a project in 2006 that
4 I've been doing since, it's on alarm management for
5 the hospital.

6 Q When you say clinical standards of care,
7 I think for nurses; is that correct?

8 A Correct, uh-huh.

9 Q What does that entail?

10 A The care of patients, how the policies,
11 procedures and protocols -- I oversee the
12 development of those for the care of patients.

13 Q Okay. Are those, would you describe
14 those as standards for the, the way nurses --

15 A Practice.

16 Q -- do their, do their jobs?

17 A So standards of practice govern how a
18 nurse practices, whether they're licensed to do
19 things. I, my job is more the care of patients, so
20 protocols for how to manage patients with
21 tracheostomies or how to manage falls or pressure

1 ulcers, things like that.

2 Q They are -- I guess I'll muddle, muddle
3 through in my own way. Are they, are they, do they
4 direct how nurses do certain tasks?

5 A Yes.

6 Q Okay. And are they, do they implicate
7 who, other than licensing, do, does your work on
8 the standards of practice governing nurses deal
9 with who is qualified to perform certain tasks?

10 A So I don't do standards of practice, I
11 do standards of care. Standards of practice
12 decides who is qualified and so that is not my
13 primary job.

14 Q Okay. And when you say standards of
15 practice, are those, are the standards of practice
16 related to individual types of skills or are they
17 according to the state of Maryland you need to be
18 an RN to do X?

19 A Yeah. So again, my, my role, we have
20 two different directors, assistant directors. My
21 role as an assistant director of nursing clinical

1 standards is to look at how the job is done but not
2 who does it.

3 Q Okay.

4 A The person who does standards of
5 practice is a different assistant director of
6 nursing and she would be responsible for what kind
7 of licensure you need, who's qualified, whether or
8 not the Board of Nursing allows you to do certain
9 things, so I don't get into that.

10 Q Does the hospital have any -- well,
11 strike that.

12 Within your sort of domain at the
13 hospital, is there, are there standards or
14 guidelines for whether individual nurses with a
15 particular disability can perform certain
16 functions?

17 A You know, I don't know. I have not
18 looked for that, whether there is that. I'd have
19 to look that up, I'm not sure.

20 Q Okay. Not something that you have come
21 across in your --

1 A No. I don't -- yeah, I don't deal with
2 that. I deal with the care of patients. Yeah, I
3 haven't dealt with that.

4 Q I should have said at the beginning of
5 the deposition, there's a temptation for both of us
6 to start talking before the other one is finished.
7 In ordinary conversation that's the way it happens.

8 A Yes.

9 Q Again, for the court reporter it's
10 really hard to take down two people talking at a
11 time, so I will try to wait for you and ask that
12 you do the same and hopefully Mr. Fries will speak
13 up if we're not doing a good job.

14 How long have you been the assistant
15 director of nursing clinical standards?

16 A Since 2005.

17 Q Okay. And I know I have your CV, but
18 can you briefly outline your educational history
19 beginning with college?

20 A I graduated from Bloomsburg State
21 College in 1981 with a Bachelor of Science in

1 Q The hospital, either by direction to the
2 manager or the manager on his or her own
3 initiative, could have somebody monitor that
4 reporting station?

5 A I wasn't involved in those decisions.

6 Q I wasn't asking that. I was asking is
7 it possible?

8 A The manager assumes accountability for
9 how the unit is run.

10 Q I want to ask you some other questions,
11 a little bit -- a few other questions about your
12 background. Have you ever worked with a deaf
13 nurse?

14 A Not with a deaf nurse, no.

15 Q Worked with a deaf physician?

16 A No.

17 Q Ever worked with anybody who's deaf?

18 A Worked with? I have hearing impaired
19 but not completely deaf.

20 Q And what was the work relationship with
21 this hard of hearing person?

1 Q Do you know, aside from individuals who
2 you have worked with, do you know anybody who is
3 deaf?

4 A Oh, yes.

5 Q About how many people?

6 A A handful.

7 Q And are they social friends?

8 A Some, I have a relative through marriage
9 who is completely deaf and she has a sign language
10 interpreter.

11 Q What do you mean she has a sign language
12 interpreter?

13 A When, whenever, like at weddings or
14 something like that there is a sign language
15 interpreter.

16 Q Okay. Do you sign?

17 A No.

18 Q Does your spouse sign?

19 A No.

20 Q Did you know that there is currently a
21 deaf nurse working at the University of Maryland

1 system?

2 A No, I did not. Only through reading
3 some documents, that's the only way I knew it.

4 Q Okay. Have you ever supervised a deaf
5 nurse?

6 A No.

7 Q Have you ever been offered as an expert
8 in, in any litigation involving the ability of a
9 deaf individual to function as a nurse?

10 A Just this, just this.

11 Q Just this case?

12 A Yes.

13 Q And what -- when were you asked to look
14 into this case?

15 A I was asked in January of this year.

16 Q And what were you asked to do?

17 A I was asked to look at -- the unit had
18 already been closed, Halsted 8 had already been
19 closed, but I was asked to look at Halsted 8 from
20 my background knowledge on that unit and whether or
21 not a nurse who was deaf would be able to function

1 related to monitor alarms and any kind of alarms on
2 that unit.

3 Q And what, if anything, were you told to
4 assume about the nurse's -- what, if any,
5 accommodations the nurse would be provided?

6 A I was not really given that information.
7 I, all -- the only thing I remember being told is
8 that it was a nurse who was completely deaf.

9 Q Okay. Who told you that?

10 A The attorney was John Gilman.

11 Q And were you given any -- over the
12 course of your work in this case, were you provided
13 any other information either orally or in writing?

14 A The only information I was provided, we
15 had a, we met and we reviewed the unit, Halsted 8,
16 we went -- we walked through it, it was already
17 des-, you know, not completely destroyed but there
18 was, it was not the same unit because a lot of
19 things had been pulled out already, but we walked
20 through that unit, we talked with the manager of
21 the unit, and of course I knew the unit because I

1 Q When did you review those reports?

2 A Between the end of January and
3 probably -- well, one of them I just received maybe
4 two or three weeks ago.

5 Q Did you do any independent research in
6 how or whether there are deaf nurses working in
7 health care in the United States?

8 A No.

9 Q Do you have any knowledge of deaf nurses
10 working, delivering patient care in the United
11 States?

12 A No.

13 Q Do you have any knowledge in how deaf
14 health care providers work with sign language
15 interpreters?

16 A No, just of my own experience of
17 somebody signing when I, when I'm lecturing
18 occasionally there's a sign language interpreter,
19 so I just have witnessed that but I don't have any
20 direct experience.

21 Q Okay. And you've never spoken with a

1 person who is working as a dedicated sign language
2 interpreter with a professional?

3 A No.

4 Q Do you know anything about the speed
5 with which American Sign Language communication can
6 be delivered?

7 A No.

8 Q Did you think it was important in your
9 work in this matter to know how or if deaf
10 professionals were working delivering patient care
11 in hospitals?

12 A No, because I was being asked the
13 specific thing about alarms and the amount of
14 alarms, I wasn't specifically asked about
15 interpreters and the speed of which they interpret.

16 Q What, when you say you were specifically
17 asked about alarms specifically, what were you
18 asked about alarms?

19 A I was asked about the unit itself and
20 how many audible alarms a nurse would receive, a
21 hearing nurse would receive if working on that

1 Q You said that you reviewed Dr. Pollard's
2 report. You highlighted at page 6 of his report,
3 I'm going to show it to you so you can read it.
4 Can you just read the first highlighted sentence on
5 that page?

6 A In reviewing these documents I could
7 find no evidence of job functions that could not be
8 performed by Ms. Searls or other deaf nurses if
9 they were provided with reasonable accommodations
10 per the ADA in Section 504.

11 Q Do you have the experience and the
12 background to form an opinion as to whether with
13 reasonable accommodations, say a, a dedicated
14 trained sign language interpreter, whether
15 Ms. Searls could have performed the nursing
16 function on Halsted 8?

17 A I think the answer is that it would have
18 been very difficult for Ms. Searls even with a sign
19 language interpreter to perform functions related
20 to telemetry monitoring, even with a sign language
21 interpreter, because as I've mentioned before of

1 the amount of nonactionable and nuisance alarms
2 that were occurring at that time.

3 Q I'm really asking you a different
4 question. Let me ask it --

5 A Okay.

6 Q Try it a different way. What in your
7 background, education and training or research for
8 this case allows you to form an opinion to a
9 reasonable degree of probability about what a deaf
10 nurse is capable of doing?

11 A I don't have direct experience with a
12 deaf nurse, all I have is experience with the
13 amount of alarms that were occurring and the lack
14 of equipment and the legacy equipment that was
15 available in that unit that would I think have been
16 difficult for a hearing nurse let alone a hearing
17 impaired or a deaf nurse.

18 Q You not only have never worked with a
19 deaf nurse, you didn't do any research on deaf
20 nurses for this case?

21 A (Nodding head indicating yes.)

1 Q Correct?

2 A That's correct.

3 Q Is, is that -- at the very beginning of
4 the deposition we talked about, I asked you about
5 evidence-based medicine.

6 A Yes.

7 Q Is that evidence-based work in coming to
8 your conclusion in this case?

9 A Is what evidence-based work?

10 Q Not doing any research on the ability of
11 deaf nurses to work in other locations or doing a
12 literature review.

13 A I was not asked about that. My, what I
14 was asked to do was I was asked to look at the
15 alarms and the equipment on that unit, so I did not
16 see it as my role to look at deaf nurses and what
17 they're capable of doing.

18 Q Let me turn to your report. I'm going
19 to give you the marked, the one with the exhibit
20 tag. If we could go all the way to the end of your
21 report where it says summary?

1 A Yes.

2 Q I'll trade you here.

3 What -- so I want to look at the first,
4 the first sentence, alarm management is a national
5 patient safety goal and a hospital priority.

6 A Yes.

7 Q Okay. Sentinel events reported by the
8 Joint Commission indicate that patients have died
9 as a result of alarms being missed. What does
10 sentinel mean in that sentence?

11 A Sentinel means that there have been
12 deaths or very severe injuries reported as a
13 result.

14 Q Okay. And those are alarms -- do you
15 have any information that any of those sentinel
16 events took place because an alarm was missed by a
17 deaf nurse?

18 A I do not have that information.

19 Q Okay. So is your assumption those were
20 alarms missed by hearing nurses?

21 A Correct.

1 Q Okay. And then in 2012, skipping a
2 sentence, in 2012 nurses on this unit, that refers
3 to Halsted 8, correct?

4 A Yes.

5 Q Had to rely on audible alarm signals to
6 determine the level of alarm response that was
7 required.

8 A Yes.

9 Q It was critical that the nurses on
10 Halsted 8 be able to hear alarms at the nursing
11 station or while walking in the hallway to
12 determine the level of urgency required for the
13 situation.

14 A Yes.

15 Q Now, that is an assumption on your part
16 that it is actually the nurse who needs to hear it
17 rather than a trained sign language interpreter,
18 correct?

19 A Yes.

20 Q And you have no empirical data to
21 suggest that a trained sign language interpreter

1 couldn't effectively communicate that information
2 to a nurse?

3 A Well, I have empirical data to show that
4 even a nurse has trouble interpreting those, but I
5 don't have anything about a sign language
6 interpreter.

7 Q You certainly have no empirical data
8 that says that a sign language interpreter would
9 have more difficulty than a nurse?

10 A I don't have anything to say they can or
11 can't.

12 Q Okay. So your next sentence is a deaf
13 nurse would not be able to respond quickly to these
14 alarms.

15 A Yes.

16 Q That is based on the -- that's built on
17 the assumption that there is no sign language
18 interpreter to provide the information to the deaf
19 nurse, correct?

20 A It's built on that assumption and also
21 the fact that there were so many that it was even

1 about what the alarm is?

2 A On that particular unit there were no
3 backup systems, it was very difficult, there were
4 so many alarms and there were no backup and so a
5 hearing nurse could make, could make a mistake or
6 miss something, and so could one that is deaf.

7 Q Okay. So that sort of leaves them even?

8 A It was a bad unit, in my, in my opinion
9 it was a bad unit because they didn't have the
10 middleware and the backups available today.

11 Q But again, you've done no research as to
12 whether it could have worked with a sign language
13 interpreter?

14 A I have not done that research.

15 Q Okay. And then you say, your next
16 sentence is the time it would take to have someone
17 interpret for the deaf nurse could result in a
18 delayed patient response.

19 A Yes.

20 Q Okay. First of all, how long would it
21 take for a sign language interpreter to communicate

1 alarm in room 12?

2 A So I would imagine it would take less
3 than five seconds.

4 Q You would imagine. You don't really
5 know, do you?

6 A I don't know.

7 Q So that's another assumption?

8 A Yes.

9 Q And then -- so the fact that it could
10 result in a patient injury, is that more reason --
11 more probable than not, it's going to more probably
12 than not cause a patient injury?

13 A From, at least with fall alarms, the
14 monitor, the fall monitor, you have to be in there
15 immediately when you hear that one, because they
16 are on the floor right away, so that one might,
17 might be one where harm could occur even within
18 seconds.

19 Q So, but you don't know how long it will
20 take the, the interpreter to communicate the
21 information to the nurse?

1 A I don't know but I know this: That on
2 that unit they had no way to do it quickly because
3 they weren't getting information on the phone to
4 say fall alarm, room whatever. You had to rely on
5 your hearing and then you had to look around and
6 say well, where is it, and so the interpreter would
7 have to say oh, I think I hear it coming from down
8 the hall, I think it's that room, so she'd have to
9 say that, in sign language she'd have to say I
10 think it's coming from this room, because there was
11 nothing to say where it was coming from, you relied
12 on your sound to know where to go.

13 Q Okay. So but the interpreter doesn't
14 have -- first of all, you don't know how long it
15 would take to sign I think it's coming from room
16 12?

17 A Yeah. I don't know. This is what I
18 would imagine that the message would be. I hear
19 something, it's fall alarm, I think it's coming
20 from room 12, and I have no idea how long that
21 would take to sign.

1 Q You don't deliver medical care based on
2 what you assume, do you?

3 A No.

4 Q Are you offering your expert opinions in
5 this case based on what you assume?

6 A I'm offering my opinions on my knowledge
7 about how that particular unit functions related to
8 audible alarms.

9 Q The sentence we were just looking at
10 ends with potential patient injury. Do you see
11 that?

12 A Yes.

13 Q What -- how, how do you evaluate the
14 degree of potential?

15 A The degree -- I'm not sure what you're
16 asking.

17 Q Well, typically in litigation I see when
18 I -- and you're probably familiar with this, the,
19 the standard is is something more probable than
20 not, and what I'm asking you, is it more probable
21 than not that having a deaf nurse with a qualified

1 sign language interpreter would result in more
2 patient injuries than a hearing nurse?

3 A Is -- and is the assumption that the
4 deaf nurse has a sign language interpreter?

5 Q The assumption is that the deaf nurse
6 has a qualified, dedicated sign language
7 interpreter.

8 A I --

9 Q Are you able to say to a reasonable
10 degree of probability that there would be more
11 patient injuries?

12 A No.

13 Q Are you aware that Ms. Searls responds
14 to codes in her present position?

15 A I, I read that in, in her -- in
16 somebody's deposition.

17 Q Okay. Did you -- I'm looking at your
18 last sentence in the summary. Additionally, a
19 delay in the nurse hearing an overhead pager
20 directions during a code situation could have
21 resulted in a delayed response.

1 A Yes.

2 Q Did what you read in that deposition
3 cause you to rethink the ability of a deaf nurse
4 with an interpreter to function during a code?

5 A I have been in many many many codes, and
6 I can tell you it's chaos, having been in those
7 codes. And there's a lot of noise and people
8 talking and you have to be very astute who you're
9 listening to, and so I personally feel that it
10 would be very difficult unless you know who the
11 leader of that code is and who to pay attention to
12 and what your assigned role is, I think it would be
13 very difficult to participate in a code situation.

14 Q And what is the evidence of that with
15 respect to a deaf nurse compared to a hearing
16 nurse?

17 A So as long as the deaf nurse knew what
18 their role was, what their role was in a code,
19 because when a code happens people assume certain
20 roles, they are either the medication nurse, they
21 are the nurse who's doing CPR, they are the nurse

1 who's bagging the patient, they are the nurse who's
2 documenting, so as long as you know what your
3 assumed role is and you know who to listen to, then
4 I think that it could be done. But if you don't
5 know that information it's just -- you're not sure,
6 people are barking orders and you're not sure who
7 to listen to.

8 Q So in a typical code who, who leads?

9 A Until the medical resident gets there
10 it's pretty much people are just doing what they
11 think is the right thing to do. There is no
12 leader, it's just somebody jumps on the chest and
13 does CPR, somebody gets the defibrillator, somebody
14 goes and gets the crash cart, somebody puts oxygen
15 on, so people just assume their roles until the
16 medical resident gets there.

17 Q Okay. So a deaf nurse could just assume
18 her role?

19 A That's correct.

20 Q And once the medical resident is present
21 everybody knows who's in charge?

1 A Well, many doctors come and we don't
2 know who they are because they're not -- they're
3 assigned for the day so you're not exactly sure who
4 everybody is. There's an anesthesiologist who
5 comes, there's a medical resident, there's a
6 pastor, there's a respiratory therapist, so all of
7 these people come and you hope that you know who
8 they are, but they say, they usually come in and
9 say I'm, I'm in charge, so that's how you would
10 know.

11 Q Well, first of all, they know not to
12 listen to the pastor first, right?

13 A Yes. Yes.

14 Q Okay. So we can leave the pastor out of
15 it?

16 A Yes.

17 Q I mean if you're taking directions from
18 the pastor by definition it doesn't matter anymore?

19 A That's right.

20 Q But if somebody comes in and says I'm
21 the senior doctor, I'm in charge, again, a trained

1 interpreter will hear the words just as much as
2 hearing nurses?

3 A Correct.

4 Q And then knows -- and then two things,
5 one is can sign to a deaf nurse he's in charge?

6 A Correct.

7 Q And the second thing is she, or he,
8 whoever the interpreter is, knows who to listen to
9 so that he or she is relaying the correct
10 instructions to the deaf nurse?

11 A Well, it's not one person though saying
12 things, there's multiple people talking, so there's
13 somebody in charge of putting a line in and there's
14 the doctor who's telling you what meds to give and
15 then there's the respiratory therapist and the
16 anesthesiologist saying what they need for
17 intubation, so there's a lot of people talking at
18 the same time.

19 Q Okay. Do you have any reason to believe
20 that what you read about Ms. Searls being able to
21 participate in, I'm not sure what the right term

1 is, but the care of a patient during code, during a
2 code is incorrect or inaccurate?

3 A I don't have any reason to believe it's
4 incorrect.

5 Q Okay. So you don't, again, you don't
6 have any evidence that having a deaf nurse with a
7 dedicated sign language interpreter would in fact
8 result in patient harm during a code?

9 A I don't have specific evidence on that,
10 no.

11 Q Okay. May I have your copy of the
12 various --

13 A This?

14 Q Not your report, the other materials.

15 A Oh, can I just say that I did forget to
16 put the right date on my report, so it should be
17 dated 2015, and not 2014. And what would you like,
18 what would you like? This?

19 Q That's fine. That. Thank you.

20 (Documents tendered.)

21 Q Were you able to -- based on your

1 the unit and then shortly thereafter became the
2 nurse manager.

3 Q Okay. Did you ask Ms. Rotman when you
4 saw her at the sort of inspection of Halsted 8, did
5 you ask Ms. Rotman anything about Ms. Searls'
6 performance or abilities?

7 A No.

8 Q Are you familiar with Cardionics
9 stethoscope that works with hearing aids?

10 A No, I'm not.

11 Q And, and I understand you may not have
12 been asked to do this, but you didn't ask to go
13 observe Ms. Searls working in her current location
14 as part of your, your work on this case?

15 A I did not -- I was not asked and I did
16 not witness that.

17 Q Didn't seek it out?

18 A Yes.

19 Q I'm going to give you that back.

20 (Documents tendered.)

21 Q Do you know Dr. McKee at all?